Welcome November 2002

Welcome to the first Computer Help email Newsletter. This email newsletter has special offers, that our snail newsletter doesn't have, and comes out 4 times a year. Please enjoy. If for any reason you would like to be removed, please reply with the word 'unsubscribe' as the subject. Thanks ϑ

CD Writers for cheap!

If your computer is not more than 5 years old we can install a CD Writer for you. These are very good quality CD writer and really the only thing limiting the speed they can record at, is the speed of your computer. So every installation includes a FREE clean up of your computer (as well as installing and setting).

Total cost including installation

is \$249 incl. GST

If your computer is 5 years or old we still may be able to go ahead, but we can't confirm, so call and we will give you a quote, over the phone.

Useful Tip #1

When you want to change the number of colours your screen displays, or the screen area. Just right click, in a blank part of the screen and then left click on properties. Then click on 'settings' and make your changes as required.

Steve Abrey...

...has just joined the team at Computer Help. He has just completed our rigorous training course (which we now make all our employees complete). This course ensures that he not only knows the **best** ways to fix your computer, but that he also will keep up the high standards that you, our clients, set for us.

On a personal note Steve is 35 years old, is married with 5 children and does voluntary work for an organization called 0800 HUNGRY, which supplies food to those in need in Christchurch.



Free Giveaways

Will be giving away a ONE YEAR subscription to NetGuide Magazine, to a randomly chosen customer.

We also have 20 novelty foam bricks (to throw at your computer-without breakage!!!) to those that use our service in November and December

The foam bricks come from a company called Design A Gift. They have a range of awesome merchandise and can be contacted at info@promotional.co.nz
These prizes are only available to those who get our email newsletter or who ring up and join.

Interesting Links

We've discovered some pretty interesting link of the last few months (I'm sure there are probably millions more). T

The Dialectizer takes text or other web pages and instantly creates parodies of them! Try it out by selecting a dialect, then entering a URL or English text. Dialects include-Redneck, Jive, Swedish Chef..... http://www.rinkworks.com/dialect/

What happens when you retranslate a sentence from one language to another and back again? Come and see. http://www.tashian.com/multibabel/

404: Ever surfed the net and got those'404-not found' messages. Well this is the most interesting one I've seen (albeit very long) http://www.acm.uiuc.edu/doodah

A new baby

Matt and Janine had little girl, named Zoe, on 25th July, she's doing well and is very much loved by her older brother (Benjamin) as well as her parents!

Time for a new printer?

If you need a new printer and you've got windows 98 or newer, then this could be the one for you....

A Canon S100SP Bubble Jet Printer, Total cost, including onsite setup is \$179 incl. GST

Laptop for Sale?!?!?!?!?



Not for those with back problems!!!!!

Useful Tip #2

Running out of hard drive space? Try these tips. Start internet explorer, go to 'tools', then 'internet options', about halfway down the page, click on 'settings'. You will see a box with "(a number) mb" if this number is more than about 40, click on it and type '40', then click 'ok', and 'ok'.

Step 2 right click on the recycle bin, left click on 'properties'. Change the slide bar to 3%, then click ok.

Step uninstall as many programs as possible. This is best done in 'add/remove programs', which you will find in the 'control panel', which is in 'My computer'

Some Statistics

13% of computer in the U.S. last year had a fault that made them inoperable, within the first month!

11% more had a fault that the user could 'live with', again, within the first month!
38% of people that rung a help line said they had waited for "an unreasonable amount of time"

Who plays computer and video games? It's not just kids and boys: **69%** of high-frequency players are over 18, and **49%** are female.

Useful Tip #3

To avoid unwanted emails or virii- put a code word in the subject of your emails that only friends and family know about. If you receive any email without the code word, you can be suspicious of it, and perhaps delete it.

Something to think about...

"Thinking is not an easy matter, and obviously, many in the world avoid it. The way of a pioneer is hard. It is hard to select, analyze, understand and make accurate conclusions from an array of facts, and the possibility of an error is high. Mr. Osborne, inventor of the computer on which I type this material, was a leader in his field - and is long since bankrupt. His forte was computers, not marketing.

IBM, maker of some of the industry's tackiest and most unimaginative equipment, follows the crowd with products that, if undramatic, nevertheless have the reputation for always getting there in the end. Their specialty is marketing, not computers. IBM's bankrutey is not expected in the immediate future. It's the story of the hare and the tortoise all over again."

Thanks for your support of Computer Help NZ. Hope you enjoyed this newsletter. If you have any ideas for articles or content please contact me.

Well all the best, happy computing and...

DON'T PANIC

Any inquiries please call Matt at Computer Help

0800 4 30 DAYS **0800 4 30 3 2 9**

Remember our 30 day free labour promise (we named our phone number after it.)

"If you have a problem, within 30 days of the repair, even UNRELATED, we will fix it and the labour is FREE*" *some reasonable conditions apply